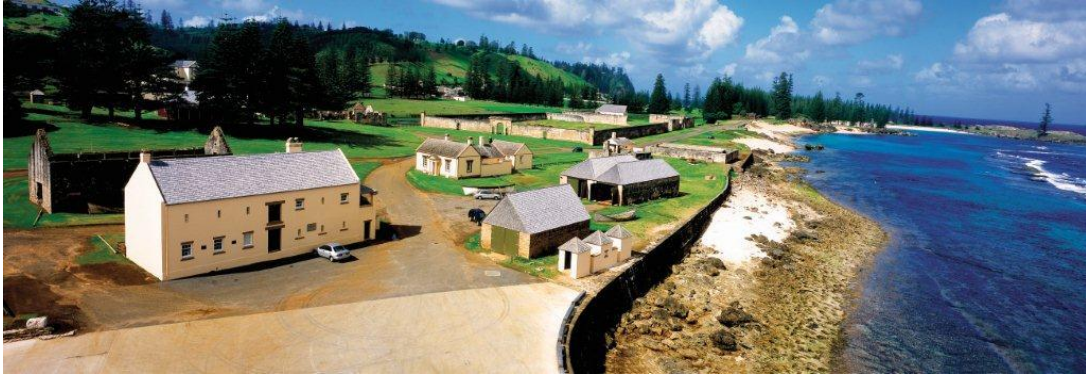




Norfolk Island Travel Centre

meet the locals...

PO Box 172, Norfolk Island 2899, Sth Pacific
Phone from: AU 0011 6723 22502 NZ 00 6723 22502
Fax from: AU 0011 6723 23205 NZ 00 6723 23205
Email: travel@travelcentre.nf
Website: www.norfolkislandtravelcentre.com
NBN: 280023532



West Pennant Hills Bowling Club Norfolk Island Visit

23 – 30 October 2015 from Sydney

Updated: 31/10/14

Greetings from Norfolk Island!

Thank you for your enquiry to visit Norfolk Island for a social bowls holiday on Norfolk Island. The Norfolk Island Bowling Club and the Norfolk Island Travel Centre would be delighted to assist with your visit.

Please note that aircraft seats are only loaded into the system approximately 11 months prior to travel, therefore packages are based on indicative airfares and are subject to change and availability. Once aircraft seats are loaded into the system we can send reconfirmed package prices to you.

Please find enclosed further information regarding the holiday packages available.

If you would like to go ahead with a booking please complete the reservation forms (last two pages of this document) and return by scan/email to joyce@travelcentre.nf or fax 0011 6723 23205 or return via airmail post.

If you have any special requests, or if we can be of further assistance, please do not hesitate to contact us at the Norfolk Island Travel Centre.

Kind regards

Joyce

Joyce Judd and all at the Norfolk Island Travel Centre

About Norfolk Island



Norfolk has a unique beauty of its own, with its renowned tall majestic pines, sheer cliff faces, coral reefs and beautiful beaches. Almost one third of the island is devoted to National Parks and Reserves.

But Norfolk Island is far more than a picturesque island in the South Pacific, it is paradise with a past. What was once a convicts' nightmare is now the tranquil home of the descendants from the Mutiny on the Bounty, who have their own unique culture and their own language.

There is much to see and do on Norfolk Island:

- ✓ Dining out in the numerous restaurants
- ✓ Scenic horse riding
- ✓ Re-enactment of the Bounty Mutiny (with parts played by actual descendants)
- ✓ Swimming, & snorkeling
- ✓ 'Sound & Light' Show
- ✓ Fishing
- ✓ Fascinating Historic tours and Eco-tours
- ✓ Bush-walking
- ✓ Glass bottom boat coral reef trips
- ✓ Golf, bowls, tennis and squash

Take advantage of Norfolk's bargain shopping or perhaps simply take some time out to relax and enjoy Norfolk's peaceful existence.



Holiday Package Includes:

- ✓ Return 'seat and bag' economy airfare to Norfolk Island
- ✓ All pre-paid airline taxes
- ✓ Meet & Greet at Norfolk Island airport
- ✓ 7 nights' accommodation
- ✓ Bonus 7 days car hire (*Car hire surcharge and basic insurance included, however please note petrol usage is extra cost and payable direct on island*)
- ✓ Half day island orientation tour
- ✓ Fish Fry at the Norfolk Island Bowling Club
- ✓ 3 social bowls games including afternoon tea post game
- ✓ \$250 in prize money! Plus each entrant receives 'A Walk in The Wild' DVD
- ✓ Presentation Dinner at the Norfolk Island Bowling Club
- ✓ Progressive Dinner to Island Homes
 - Enjoy a 3 course meal progressing to different Norfolk Island family homes. A fun night and a great way to meet the local people and sample some of the Island dishes.
- ✓ Complimentary Miniature Golf – golf your way through Norfolk's History
- ✓ Complimentary 'A Walk in the Wild' - a unique rainforest walk
- ✓ Bonus Norfolk Island discount shopping card with free gift

Please see each individual property description for any added bonuses.

Flight Departure and Arrival Times (subject to change)

SYDNEY

Friday 23 October 2015 - Air New Zealand flight NZ762

Departs Sydney international terminal 9:35am, arrives Norfolk Island 1:40pm

Friday 30 October 2015 - Air New Zealand flight NZ763

Departs Norfolk Island 2:50pm, arrives Sydney international terminal 4:20pm

Hibiscus Regal and Hibiscus Crown

Sister properties located across the road from each other this option gives travellers good flexibility to choose based on their preferred budget. Hibiscus Crown will be fully renovated by October next year and Hibiscus Regal will remain to be good value for money particularly for singles who prefer to have their own apartment. Hibiscus Crown will also have a large function room available for the group to meet socially through the week.

Both Hibiscus Crown and Regal are a short 1 minute drive to the bowling club.

'Hibiscus Regal Apartments' - *HOT DEAL* -

Hibiscus Regal features 8 one-bedroom apartments centrally located close to town yet within a private sub-tropical garden. ***Our focus is to provide guests with value for money and comfort.*** Each fully self-contained apartment accommodates up to 3 guests. Apartment layout is functional and includes: fully equipped kitchen with oven, microwave and cooktop, adjoining living area featuring a dining table and chairs, sofa, armchair and flat screen TV with full range of digital television channels. Bedroom is a separate room offering privacy from the living area, bed can be configured as a luxury King bed or two single beds (the sofa easily converts to a pull out bed in the living area). Bathrooms are practical with a walk in shower and instant gas hot water, all towels provided with optional towel change mid-week. Apartments come with their own porch area plus guests share a gas BBQ area and guest laundry equipped with washing machine and dryer. We haven't forgotten the Norfolk Island must haves including a full picnic set with each unit to enable guests to take advantage of the many scenic (free) BBQ spots around the island, beach towels and each apartment is provided with a Norfolk Island sim card, mobile phone and minimum \$5 call credit for use during your stay.



Earlybird Special:

The first 30 people to book receive a \$50 per person discount off the below prices (when the entire group stays at Hibiscus Crown & Hibiscus Regal)

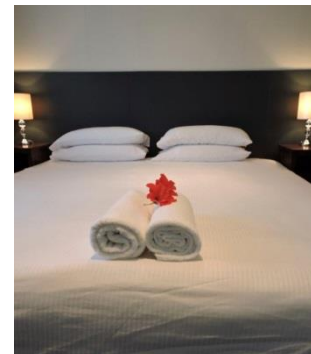
ADULT PACKAGE PRICES – 8 days / 7 nights

From: \$AU per person	Twin One Bdrm	Sole One Bdrm
Ex Sydney	1225	1565

Hibiscus Crown Apartments

You could say Hibiscus Crown is within Norfolk’s (unofficial) CBD! **A short 1 minute drive or 5 minute walk to shops, cafes and restaurants and the bowling club.** Located on New Cascade Road leading off the main street *this is a great property for those who want to be close to town yet enjoy tranquility and privacy within a lush garden setting.* Apartment layout is functional and includes: fully equipped kitchen with oven, microwave and cooktop, adjoining living area featuring a dining table and chairs, sofa, armchair and flat screen TV with full range of digital television channels. Bedroom/s are separate to the living area, beds can be configured as a luxury King bed or two single beds in each bedroom (the sofa easily converts to a pull out bed in the living area). Bathrooms feature walk in shower and instant gas hot water, all towels provided with optional towel change mid-week. Apartments come with their own porch area plus guests share a gas BBQ area and guest laundry equipped with washing machine and dryer. We haven’t forgotten the Norfolk Island must haves including a full picnic set with each unit to enable guests to take advantage of the many scenic (free) BBQ spots around the island, beach towels and each apartment is provided with a Norfolk Island sim card, mobile phone and minimum \$5 call credit for use during your stay.

******Owners have commenced renovations and are aiming & hoping for the property to be re-graded 4 star by the end of 2014. Book now at 3 star prices for a bonus room upgrade!***



Earlybird Special:

The first 30 people to book receive a \$50 per person discount off the below prices (when the entire group stays at Hibiscus Crown & Hibiscus Regal)

8 days / 7 nights - ADULT PACKAGE PRICES

From: \$AU per person	Quad Two Bdrm	Triple Two Bdrm	Twin One Bdrm	Twin Two Bdrm	Single One Bdrm
Ex Sydney	\$1265	\$1315	\$1355	\$1405	\$1615

All of the above prices are based on a minimum of 20 paying passengers all travelling on the same flights, using indicative airfares. Package prices will be confirmed 11 months prior to travel.

Please note prices are current today, subject to availability and subject to change up until time of final payment and ticketing is completed

Further information

Conditions/Cancellation Penalties

Please note that a non-refundable deposit of \$200 per person is due upon booking. Final payment is due approximately 3 months prior to travel. Airfare is subject to availability and non-refundable after issue.

Changes can be made up to 24 hours prior to departure at a change fee of \$125 per person plus any applicable upgrade fees, subject to availability. Accommodation cancellation penalties apply within 90 days prior to travel. Within 60 days of travel, up to 100% cancellation fees may apply. We therefore strongly recommend travel insurance to protect you against any unforeseen cancellation.

Payment Options

Prices shown are in Australian dollars and are payable by personal or bank cheques or by direct deposit into our Commonwealth Bank account (please see bank details below).

If you would prefer to pay by Visa or Mastercard, please add 1.5% to the total cost of your holiday package.

Bank Account Details

Direct deposits into our Commonwealth Bank account can be made at your local Commonwealth Bank or via online banking. Account details as follows...

Account Name: 'The Travel Centre Pty Ltd Trust Account'

BSB Number: 062 950

Account Number: 1008 4974

Travel Insurance

We strongly recommend that passengers be covered by adequate travel insurance or protection against cancellation fees, illness, injury, emergency assistance, loss of baggage and personal items, additional accommodation or repatriation to Australia due to illness, accident or aircraft delays (refer to policy wording for full details of cover). Please bear in mind your destination is an island and travel is subject to aircraft diversion in extreme weather conditions, also important to note Medicare does not provide cover on Norfolk Island. Passengers electing not to take travel insurance do so at their own risk and accept responsibility for their own costs or losses sustained. **Please be aware that you are not covered by travel insurance until payment (Aussie Travel Cover) and the completed, signed and dated original application form (SureSave) is received by the Norfolk Island Travel Centre.** This should be forwarded ideally in conjunction with deposit payment of your holiday package.

To enable us to provide you with cost effective travel insurance options for the range of age groups the Norfolk Island Travel Centre offers cover with travel insurance providers **SureSave - Comprehensive Plan/Region 5** and **Aussie TravelCover - Traditional Plan A NZ, Indonesia & Fiji**. Our quotes include a special 20% Travel Centre discount as shown below. A full Brochure/Product Disclosure Document (PDS) outlining full benefits, terms and conditions of cover is available from the Norfolk Island Travel Centre and will be supplied with your confirmation letter, if you have indicated on your Reservation Form you wish to proceed with travel insurance. If you would like a PDS sent to you now, please let your Consultant know.

Norfolk Island Travel Centre is happy to offer a 20% discount to clients:

8 days cover – All prices featured below are based on \$100 excess. Contact Norfolk Island Travel Centre if you would like a quote for alternative Nil or \$250 excess options.

Note: Bonus Family (or travelling companion) discounts may apply and will be confirmed at the time of booking.

	01-49yrs	50-59yrs	60yrs	61-70yrs	71-74yrs	75-80yrs*	81-89yrs*	90+yrs*
Unlimited Cancellation Cover	\$70.00 per person Less 20% \$56.00 Suresave	\$85.00 per person Less 20% \$68.00 Suresave	\$97.75 per person Less 20% \$78.20 Aussie TravelCover	\$110.50 per person Less 20% \$88.40 Aussie TravelCover	\$161.50 per person Less 20% \$129.20 Aussie TravelCover	\$221.00 per person Less 20% \$176.80 Aussie TravelCover	\$403.75 per person Less 20% \$323.00 Aussie TravelCover	\$467.50 per person Less 20% \$374.00 Aussie TravelCover

Important: AussieTravel Cover premiums will be increasing effective 1 November 2014. Policies issued on/after 1 November 2014 will be at higher cost (AussieTravel Cover are yet to confirm the new cost of premiums). Wherever possible we recommend organising your travel insurance now at current/lower premium levels.

*All travellers aged 75 years and over must complete an over the phone Medical Assessment prior to policy purchase (see below for contact details).

Insurance Underwriters:

Aussie Travel Cover – Australian Insurance Ltd (Allianz)

Sure Save – Certain Underwriters at Lloyds through its Australian underwriting agency, Cerebus Special Risks Pty Ltd

Important note:

Aussie Travel Cover and Suresave benefits are per adult named on the policy

Above prices are per person cost for single passengers travelling from Australia to Norfolk Island

Please ensure when completing the enrolment form that all adults to be covered by travel insurance sign at the bottom of the form and clearly indicate the options you choose.

SureSave (through TravelClear) Pre-existing Medical Conditions may require assessment by the TravelClear Medical Assessment team. If you have pre-existing medical condition/s please advise your Travel Centre consultant who will provide you with a TravelClear quote number for you to then call the TravelClear Assessment team on **1300 763 872**. **Unfortunately there is no discount available for pre-existing medical cover.**

AussieTravelCover :

Pre-existing Medical Conditions may require assessment by the AussieTravelCover Medical Assessment team. If you have pre-existing medical condition/s please advise your Travel Centre consultant who will provide you with a quote number. You would then need to call the AussieTravel Cover medical assessment line on **1800 661 345**. There may not be any additional medical loading depending on your pre-existing medical condition/s. **The Norfolk Island Travel Centre is happy to pass on a 20% discount for pre-existing medical applications.**

Travellers over 75 years of Age are required to undergo assessment by the AussieTravelCover Medical Assessment team. If AussieTravelCover is your preferred travel insurance provider please advise your Travel Centre consultant, who will then provide you with a quote number. You would then need to call the AussieTravel Cover Assessment line on **1800 661 345**. There may not be any additional loading depending on the outcome of your assessment. **The Norfolk Island Travel Centre is happy to pass on a 20% discount.**

Are you planning multiple trips throughout the year?

Have you considered an annual multi-trip policy? Ask the Travel Centre for a competitive quote with **our special Norfolk Island Travel Centre 20% discount**, just advise us of the countries you intend visiting and the duration of each journey (a journey is defined as the period commencing at the time you leave your home and ceasing at the time you return to your home). For example if you are aged up to 50 years you could have annual travel insurance cover for 12 months from **as little as \$141.40** (maximum trip duration for each trip being 30 days).

Passport

Now is also a good time to check that your passport will be current for your period of travel. Please advise if the name on your passport is different to your common usage name, the name on your air ticket must be the same as that on your passport.

Australian citizens who hold a valid passport or a valid Australian Document of Identity and New Zealand citizens who hold a valid passport will, subject to the answers provided on their Passenger Arrival Card, be granted a deemed unrestricted entry permit on arrival at Norfolk Island.

A Document of Identity - is obtainable from any Post Office free of charge for any Australian citizen. Please allow time for processing.

Visitors with a foreign passport will require the following: A passport that is valid for 30 days more than the period of intended stay, an Australian multiple entry visa that is valid for 30 days more than the period of intended stay and an airline ticket for onward travel to Australia.

Tours on the Island

There is a great variety of tours available for you to enjoy whilst on Norfolk Island. The Travel Centre can pre-book all your tour and dining requirements. As some tours have limited availability and because you are visiting during a busy period we strongly recommend pre-booking to avoid disappointment. We will be sending you a tour brochure with your documents, however if you wish to receive information on more of the fun activities you can do on the Island prior, please let us know and we can email you a copy.

Click here to download [The Travel Centre Tours brochure](#)

Mobile Phones

You are able to use your mobile phone on Norfolk Island. Mobile phones must not be networked locked as you will need to purchase a Norfolk Island SIM card. SIM cards cost AU\$20 and include AU\$10 worth of call time. Mobile phone SIM cards and recharge cards can be purchased from a variety of stores on the Island.

International Roaming

International Roaming is available for visitors to the Island who have international roaming activated on their Postpaid Mobiles. International roaming is available with most larger service providers. Roaming is not available for prepaid mobiles. Normally, roaming is already active on your postpaid service, however it may pay to check with your service provider prior to coming to the island.

Free Wifi

Free wifi is available at the [Norfolk Island Airport](#) during flight arrival and departure times only.

Check-in

Flights depart from the international terminal at Sydney airport. Check-in is required two hours prior to the scheduled departure time.

Excess baggage

Air New Zealand has recently announced a [new excess baggage policy](#) for flights to/from Norfolk Island taking effect from 01 February 2013.

Please note the following key changes...

- All sporting equipment (carried in addition to the standard 23kg piece included in 'seat and bag' airfares) is now considered by the airline as an additional extra bag
- Extra bags can be prepaid through The Travel Centre for \$55 for the first extra piece (per person). For your flights to and from Norfolk Island the total cost is \$110 per piece/per person.
- Or alternatively the extra bag can be paid for at time of check-in, please note this will be at higher cost of \$120 per extra first piece (per person). For your flights to and from Norfolk Island the total cost is \$240 per piece/per person.
- Also note any piece of baggage that weighs over 23kg but less than 32kg and/or exceeds the total linear dimensions (length+width+height) of 158cm (62") will be subject to a further [overweight/oversize charge](#).

FAQs from clients ...

- Can my golf clubs be considered as the standard (included) 23kg piece of luggage? This is possible as long as this piece doesn't exceed total linear dimensions (length+width+height) of 158cm (62").

- Can I carry personal items/clothes etc within their 7kg hand luggage allowance? This is possible however please note liquids restrictions for your hand luggage (all liquids, pastes, aerosols or gels such as drinks, creams, perfumes, sprays, gels, toothpaste, lip gloss and mascaras must be in individual containers not greater than 100ml in volume).
- If I'm travelling with friends can I share the cost of an extra piece between two? Yes this is possible i.e. your golf clubs within standard 23kg allowance + purchase one extra suitcase piece between 2 people for your personal luggage/pack clothes etc.

When travelling on domestic flights connecting to Norfolk Island flights

For those passengers travelling on **Qantas, Virgin, REX and all other carriers** to connect in Sydney/Brisbane to a Norfolk Island flight:

1. Note minimum connection time between your domestic and international flight is minimum two hours.
2. Passengers check-in at the domestic terminal, luggage will be checked through to Sydney/Brisbane only.
3. Collect your luggage at the Sydney/Brisbane domestic terminal and transfer with your luggage to the international terminal via train or TBus at your own expense.
4. Upon arrival in the Sydney/Brisbane international terminal proceed to the Air New Zealand check-in counter for luggage check-in and your boarding pass to Norfolk Island.
5. Upon return from Norfolk Island all passengers must clear customs in Sydney/Brisbane, collect their luggage and clear quarantine. Proceed to the domestic terminal with your luggage via train or TBus (at your own expense) and check-in for your domestic flight.

If you have any special requests, or if we can be of further assistance, please don't hesitate to contact us at the Norfolk Island Travel Centre.

Kind regards,

Joyce

Joyce Judd and all the team at The Travel Centre

Disclaimer:

The Travel Centre Pty Ltd trading as Norfolk Island Travel Centre acts only as agent for the client in acquiring transportation, hotel accommodations, sightseeing and other privileges, or services for the clients' benefit, and on the express condition that The Travel Centre Pty Ltd shall not be responsible for any loss, accident, injury, delay, defect, omission or irregularity which may occur or be occasioned, whether by reason of any act, negligence or default of any company or person engaged in or responsible for carrying out any of the arrangements, or otherwise in connection therewith. Please note if insufficient numbers not reached for tours or in the event of poor weather conditions tour companies reserve the right to cancel tours prior to commencement. Alternative arrangements may be offered. All prices subject to change without notice.

WEST PENNANT HILLS BOWLING CLUB

AU RESERVATION FORM

In the comfort of your own home simply fill in the form and email, fax or AIRMAIL details to Norfolk Island Travel Centre.

Payment is easy too - just pay by direct deposit or Australian personal or bank cheque. If you would prefer to pay by Visa or Mastercard, please add 1.5% to total costing.

PLEASE ENSURE YOU COMPLETE BOTH SIDES OF THIS FORM

Surname: First Name:

Preferred Name:

Surname: First Name:

Preferred Name:

Postal Address:

.....

Phone Number (Landline): (Mobile):

Fax:

E-mail address:

How did you hear about us?

Flight & Accommodation Arrangements

Accommodation: (please select)

	Share Arrangements	Accommodation Type
<i>E.g. Hibiscus Regal</i>	<i>twin</i>	<i>One Bedroom</i>

Flight Details: (please select city of departure) Sydney

Preferred Travel Dates

Holiday Package \$.....pp x.....adult/s AU\$ _____

Car hire surcharge \$.....p/day x.....days/s AU\$ _____

Travel Insurance: Required (please indicate below) AU\$ _____

AussieTravel Cover SureSave

Not Required

Credit Card Surcharge if applicable (1.5%): AU\$ _____

TOTAL AMOUNT AU\$ _____

