



President

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Mr Jason Read
CEO
West Pennant Hills Sports Club
PO Box 13
WEST PENNANT HILLS NSW 2125

Dear Mr Read

I am writing to you following members' feedback and as per the direction of the Men's Management Committee after our last meeting, held 7 December 2015.

As you may be aware, the Men's and Women's Bowling Sections held their combined Christmas Luncheon on Sunday 6 December 2015 with 90 members attending. Our Committee Secretary Dallas Palm was responsible for organising the meal and had agreed with the caterers that Option 1, a basic menu (enclosed) would best suit our needs.

The overwhelming feedback from members on the day was one of great disappointment with the quality and quantity of the meal. I asked each table on the day to complete a survey card with their feedback. Please find these cards also enclosed with this letter.

Respectfully, this is not the first time I have written to you on behalf of members regarding the standard of catering at West Pennant Hills. As you will see from the feedback provided, members considered the meal to be poor value for money and not up to the standard they have previously enjoyed at West Pennant Hills. This is the same feedback I have previously provided after numerous long weekend mixed carnivals.

The Men's Management Committee considered all this feedback at our last meeting. We have resolved to take the 2016 Christmas Luncheon to another venue next year. We have not taken this decision lightly; however, we believe that such a move reflects the dissatisfaction felt among members. Only if standards were to improve substantially over the coming months would we be prepared to revisit this decision.

Thank you in advance for your consideration of this matter.

Yours sincerely

David Wilson
President – Men's Bowling Section

08.12.2015

cc Mr Richard Hickey, Chairman – WPHSC
Mr Bob Cole, Director – WPHSC
Mr Steve Watson, Director – WPHSC